

WARRANTY EXTENSION WHEN REGISTERING PRODUCT

When a Welding PowerTool is registered online, the following warranty conditions apply to the registered device.

Term of warranty:

On registering a Welding PowerTool, the customer receives a 3-year warranty.

Costs covered:

The following costs are covered by the warranty:

- Materials
- Labour
- Shipping of equipment under 30 kg from Fronius to the customer (devices under 30 kg have to be sent to Fronius for repair)
- Travel costs concerning equipment over 30 kg up to 200 km or 3 hours' travelling time

Validity:

The warranty applies only to the following components of the welding system:

- Power source
- Wire feeder
- Interconnecting hosepack
- Cooling unit
- Remote control
- Trolley
- Moving parts (water pump, feed motor, fan)

Exceptions:

The following components are excluded from the warranty:

- Software
- Welding torch and torch body (subject to 6 months warranty)
- Wearing parts (subject to 6 months warranty)
- Spare parts (subject to 12 months warranty)
- Replacement parts (subject to 6 months warranty)
- Other transport costs (e.g. courier services)

Warranty claims:

Where Fronius provides a warranty, Fronius will at its discretion, within a reasonable period, i.e. at least within four weeks, either:

- replace the defective item or its defective parts with a defect-free item or defect-free parts or carry out repair,
- grant the Ordering Party an appropriate price reduction, or
- cancel the contract – provided the defect is not minor.

Warranty exclusions:

Warranty claims from the Ordering Party are excluded in cases where:

- the installation, user and operating instructions provided by Fronius or to be requested from Fronius by the Ordering Party, have not been observed, or where the user has not been (fully) obligated to observe such instructions;
- the installation work has not been performed properly and in accordance with the relevant Standards, and in particular if it was not carried out by licensed contractors;
- any corrective maintenance or other work has been performed on the object of delivery or performance without our consent;
- it has been incorrectly operated or used, operated despite faulty protection devices, removed from the contractual territory without our consent or used contrary to our instructions or for purposes for which it is not intended, and also where faults are due to ingress of foreign bodies, chemical influences, overvoltage or actions of third parties, or are generally attributable to force majeure;
- natural wear and tear has occurred;
- Fronius has been contracted to carry out repair orders, to alter or modify used items, or to supply such items;
- the Ordering Party uses goods or services supplied by us together with non-original or replica parts whose use has not been expressly recommended by Fronius beforehand.

General provisions:

Devices or components are to be returned in the original or equivalent packaging. In principle, Fronius retains ownership of replacement devices and components inside or outside of the warranty/warranty exclusion until the faulty parts/devices have been received. In all cases ownership of the faulty device/parts is transferred to Fronius when the replacement device is received.

To claim under the Fronius warranty, it is necessary to produce the warranty certificate and the invoice for the registered Fronius power source.

Fronius may use third parties in order to fulfil its warranty obligations. To this extent, Fronius reserves the right to make available the necessary data (e.g.: serial number, contact details of the customer, etc.) to these third parties. The customer expressly agrees to the provision of this data.

Important legal information:

Our General Delivery and Payment Conditions under “Legal information” on our website (www.fronius.com) apply.